

UPDATE FROM JML SOFTWARE SOLUTIONS

Welcome to the latest news update from the Chronicle team. We at JML have been busy despite the current situation and there is lots to look forward to so we have taken some time to put together a summary of what is coming over the next few months. Please feel free to pass this newsletter on to your colleagues should you feel it may be of interest to them. As always, if you have any questions, please contact us at enquiries@jmlsoftware.co.uk or on **+44 (0) 330 223 3258**.

We are very much looking forward to seeing as many of you as possible at our User Group, but in the meantime, keep safe.

CHRONICLE 3.14 RELEASE

June will see the release of our latest software upgrade; Chronicle version 3.14. This upgrade is available as part of your annual support and maintenance so please take the opportunity to bring your Chronicle up to the latest version and take advantage of the enhanced features such as:

- Updated Use of Force recording
- Improved usability for Portfolio Evidence Submissions
 - Introduction of a Post Log-In Warning Message
- Bug fixes in relation to Pen Test results and HR Interfaces.

For the full list of enhancements and fixes, please visit the Support section on our website:

www.chroniclesystems.co.uk

NEW DRONE & CED MODULES



Following high levels of customer interest, we are pleased to announce the launch of both the CED and Drone modules with the 3.14 release. These new modules have been designed with experts in their fields and fit perfectly with the rest of the Chronicle suite in reducing risk for your force. The CED module is dedicated to manage Taser® skills, competency, deployments and asset management. The Drone module manages compliance with CAA regulations, pilot qualification, full flight logs, flying hours, equipment service history and much more. Both modules are already attracting considerable interest.

Click [here](#) to find out more or [contact us](#) to arrange a demo.

USER GROUP

Despite all efforts, we have had to postpone our planned User Group event. Rest assured, we will set a new date once we have a better understanding of how, and when, the current restrictions are going to be relaxed.

The event will be a great opportunity to meet the JML team, get help and expert advice and network with other Chronicle users. The Event will aim to bring together specialists from within our customer user community to discuss and prioritise our roadmap for the full Chronicle suite of modules including the highly anticipated C4.

You can still [register](#) your interest here to ensure we keep you up updated

HEALTH CHECKS

Health Checks are an ideal opportunity to get a Chronicle 'MOT'. A number of forces have identified this need and we have already been able to facilitate this process via remote access during lockdown so there is no need to delay. Recent checks have highlighted that some of the functionality of Chronicle is not always fully utilised and this could be critical to the organisation's efficiency and risk management. This can be due to knowledge fade, loss of understanding, staff turnover and system upgrades., but whatever the reason, a Health Check may be the ideal solution to ensure you are maximising Chronicle capabilities to protect staff and the organisation.

Ask us for a quote by contacting the team at enquiries@jmlsoftware.co.uk

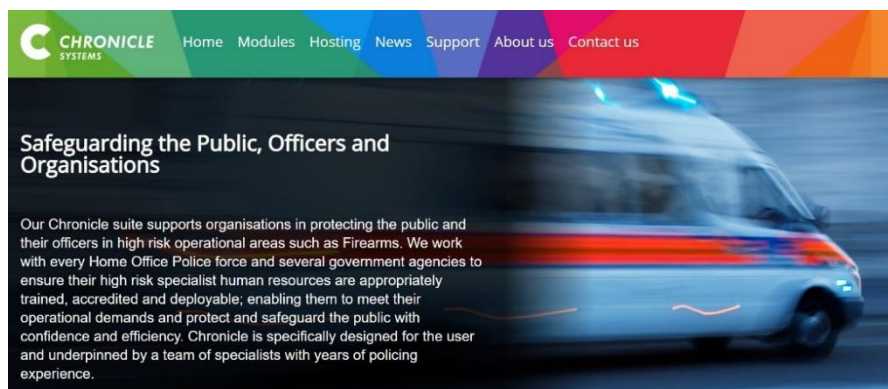
ONLINE SUPPORT & TRAINING OPPORTUNITIES

In addition to Health Checks, we are able to provide on-line training, sales presentations, remote upgrades or assistance with upgrades, along with remote installations where people want to keep projects moving.

A notable success over the past few weeks has been the provision of remote delivery of support and training. Several Forces have allowed remote access to carry out training in conjunction with video conferencing, screen sharing, walk throughs and demos to open up communication channels during lockdown.

We have also revised our provision of user guides to help navigate Chronicle.

NEW JML WEBSITE



This month we are pleased to announce the launch of our 'new look' and agile website; please visit us at www.chroniclesystems.co.uk and let us know your thoughts or ideas for further improvement.

COVID-19 MESSAGE FROM JML

In light of the constantly changing situation with regard to the Covid-19 outbreak, we at JML want to reassure you that we have a robust Disaster Recovery Plan in place which has been routinely tested as part of our ISO 27001 and 9001 accreditations.

Our business support function is able to operate remotely with no impact on service levels and we are in a strong position to ensure business continuity in all scenarios including prolonged working from home or periods of staff sickness.

Rest assured, we are following all government guidelines and will continue to monitor and adjust according to the changing situation. All our staff are currently working from home as they have been for a number of weeks without any impact on the service delivered to our customers.

We have made the difficult decision to furlough a small number of our team during this period when they are not able to visit customers to deliver training or carry out technical consultancy. However, we have retained sufficient staff to ensure that any business-critical work can be delivered.

VOLUNTEERING DURING FURLOUGH

Our Business Development Manager, Steve Davidsen has been putting his period of furlough to good use within the community by coordinating the volunteers at the NHS Assessment Centre that has been erected at Sevenoaks School in Kent. It is an appointment-only drive-through facility that has been set up in a large car park to assess patients with coronavirus symptoms. Not a testing centre for COVID-19 per se but is there to assess people with its symptoms to relieve pressure upon local surgeries and hospitals.

When asked about his role, Steve said, 'We are coming to the end of the 5th week at the site. It has been a pleasure to work with a number of Medical Professionals and volunteers. Patients arrive looking stressed and worried but most leave smiling telling us that they were so pleased with the treatment and reassurance they received.'

Well done, Steve!

